



Ted O' Donoghue & Sons Ltd

W0214/01 WCP-CK-10-763 Mountain View house Waterfall, County Cork Tel No. 021 4544004 Fax No. 021 4544848 Mobile No. 086 3736979

Introduction

O Donoghue waste is a family run business established in 1979. We run a small waste disposal and skip hire business from our EPA licensed waste transfer materials recovery facility in waterfall cork.

Our EPA license is WO-214-1 and our waste collection permit is WCP-CK-10-763 We offer a wheelie bin collection and a skip hire service to the greater Cork area. For further details on prices and the services we provide please ring (021) 4544004

We operate a fast efficient and reliable service and cater to all customers regardless of size big or small.

We can supply small food waste bins to 140, 280, 360 liter household bins and commercial size 600, 1100 liter wheelie bins. We can supply fit and service all different types of compactors for the compacting of cardboard, plastics, paper to general rubbish to your site.

We operate a small amenity site at our base in Knockpouge Waterfall where you can bring all types of non hazardous waste for disposal or recycling.

If you need a single wheelie bin emptied a garden clearance or need numerous amount of skips to be delivered in a fast efficient manor or you just have a general query about waste disposal **please give us a call.**



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Customer Information Pack

What can I put in my Recycling Bin?

Paper - newspapers, magazines, envelopes, the phone book, Yellow Pages, printer paper, paper bags, leaflets.

Packaging boxes, pizza or food boxes (make sure all food traces are removed), ready meal sleeves, greeting cards. Large cardboard boxes must be flattened.

Washed out food tins, cans and tin/aluminium foil, empty aerosol cans - without their lids

Washed out and without their lids - plastic bottles including drinks bottles, milk bottles, cleaning fluid bottles (for example: washing up liquid bottles), clean shampoo bottles.



What can I put in my Black Bin?

Your black bin is for all your other household waste, which cannot be recycled:

Food waste should really be composted (food waste bins are available by request with a separate collection) Nappies, unclean contaminated food and drink cartons e.g. juice carton, takeaway trays etc.

TIP

DON'T put loose domestic waste into your BLACK rubbish bin – please put your domestic waste into bags and then into your bin. You can also buy wheeled sized big bin liners from your local supermarket to help keep your wheeled bin clean.



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What cant I put in my wheelie Bins

Not to be placed in any of the bins

Ashes hot or cold, earth, rubble or soil, grass or green cuttings, Batteries, oils or any type of hazardous waste, chemicals or clinical waste. If nappies, foodstuffs or other containments are found in the recycling bin it will not be collected and you will need to arrange a separate collection at a later date incurring extra cost to your self. Likewise recyclables are not to be placed in the black bin collections

How do I pay for my wheeled bins?

We offer a very competitive yearly/half yearly fee or we also offer a pay as you go fee for rubbish and recycling. We can arrange a collection to suit your needs. Please ring the office for details on different payments types @ 021-4544004

How will I know what to put in which bin?

The BLACK bin is for general household waste that cannot be recycled. The recycling bin has a sticker stating it's a recycling bin for paper, cardboard, newspaper, directories, office paper, junk mail, magazines, clean tins and cans and plastic bottles.

How will the collection service work?

You will receive a weekly waste collection. Your BLACK bin will be collected one week and the recycling bin the following week.

Please note: Any rubbish or black sacks outside your wheeled bin will not be collected. Your bin should be available for collection by 7am outside of the boundary of the property at the kerbside on the correct day (except for bank holidays and Saturdays when it should be out by 6am). The earliest your bin should be put out is the night before your collection day. You should return your emptied bin to its normal storage point as soon as is practical after emptying.

Issuing authority Cork co council WCP-CK-10-763-04-NWCPO Co Offaly NWCPO-10-04763-04



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What if I can't put my wheeled bins out for collection?

If you have a mobility disability that prevents you from putting out your wheeled bin for collection, and you do not live with anyone who could put out your wheeled bin for you, please phone 021-4544004 to request an Assisted Collection. You may be required to provide a medical certificate or one of our Waste & Recycling officers may visit you to discuss the arrangements

Will the wheeled bins be big enough?

A 240 litre wheeled bin can accommodate most family homes. Over 60% of your household waste can be recycled in your recycling bin. This will free up space in your black waste bin.

What about smells

Our experience using a fortnightly collection of household refuse show that as long as waste such as nappies, cooked food, meat and fish remains are double wrapped, smells and pests should not be a problem. We recommend that you always keep your bin lid closed and where possible, clean your bin occasionally with mild detergent. Using wheeled bin size bin liners (available from local supermarkets) in your BLACK bin will also help. We can also arrange a licensed contractor to come and clean your bin for a fee please contact 021-4544004 for details

How can bulky waste (eg fridges, cookers, furniture) be disposed of?

Our Waste and Recycling teams who collect your wheeled bins are not allowed to remove large bulky items for Health and Safety reasons. We can arrange to have them separately collected by our skip hire dept. or you if feasible can deliver them to our licensed materials recovery waste transfer station at Knockpouge Waterfall. You could contact us on (021) 4544004 to arrange for a bulky waste collection. This is a chargeable service.



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What about green waste?

To dispose of garden waste you could contact us on (021) 4544004 to arrange for a green waste collection. This is a chargeable service.

What if my bin is too heavy?

The wheeled bin manufacturers recommend, for health and safety reasons, that not more than 50 kgs of waste is put into the bin. The lifting mechanisms on the vehicles are consequently set not to lift bins that are heavier than this. Normal domestic refuse will not weigh this much. Soil, concrete and large metal items etc. should not be put into the wheeled bins. Heavy items of domestic waste can be taken to our Recycling Centre knockpouge waterfall or call us for skip hire (021)4544004

What plastic can be recycled in our wheeled bin?

Clean and loose plastic bottles (such as shampoo bottles and drink bottles) without their lids.

Remember:

If you are unsure about anything please call and we will be happy to help in any way we can.

Do not put glass items in the recycling bin or the black bin, please dispose at your local glass bank or call us to arrange a separate glass collection. Keep your recyclable waste clean and contaminate free

The non-recycled wheeled bin should contain household waste, which cannot be recycled, nappies and general non-recyclable waste etc. Cooking oil can be disposed of by placing in a plastic bottle with a secure lid then ring us and we will arrange a suitable collection

Please note that the lid of either your non-recycling bin or recycling bin must fit flat on the bin when full extra bags presented will not be collected.

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Customer Information Pack

Food waste regulations 2013 information pack

25/06/2013

Dear customer

The new 'Household Food and Bio-Waste Regulations 2013' were signed into law on 21st February 2013 and come into effect on 1st July 2013! The regulations require that all household food waste in your area must be segregated and that the waste collector must provide a bin for this waste.

You will find an information pack attached below in regard to food waste collection.

You no longer can put food waste into your normal black general waste bin. Please contact us to order a food waste bin otherwise you will need to home compost your food waste or take it to a authorized facility for treatment yourself.

If you do not separate your food waste from the general waste black bin it may not be collected or you may be subject to a substantial increased fee for a contaminated bin collection.

Our office will inform you of all new prices involved in this new collection. We can provide you with food waste bins, which range in size from 20 to 140 liters.

All containers will have a lid so to contain smell.

Your bin will be collected every fortnight.

You can still home compost if you wish at no extra cost to yourself, we can provide you with a bin for that too just call us.



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Food waste regulations 2013

The new 'Household Food and Bio-Waste Regulations 2013' were signed into law on 21st February 2013 and come into effect on **1st July 2013**! The regulations require that all household food waste must be segregated and that the waste collector must provide a bin for this waste.

What does that mean for me?

This means that, if you live in a population greater than 25,000 persons, (i.e. **cork city**), after 1st July 2013, you must segregate your food waste from the general waste stream.

Other urban areas will be included, based on their population, at a later stage from July 2014 onwards.

What must I do with my food waste?

Once segregated from the general waste stream you may either:

- Subject the food waste to a home composting process
- Bring the food to an authorized facility for treatment
- Provide it for collection by an authorized waste collector

A householder may **NOT**

- Deposit food waste in the residual waste collection
- Use purpose built mechanical devices to shred or hydrate or otherwise alter the structure of food waste for the purposes of facilitating its discharge in waste water to a service connection, drain or sewer

What are the implications for Waste Collectors?

All authorized waste collectors, collecting household waste must provide a **separate** food waste collection service or 'Brown Bin food waste' for their customers.

Why are these changes taking place?

Under the 'Landfill Directive', Ireland has been directed to divert biodegradable waste away from landfill. Biodegradable waste is made up mostly of food and garden waste, which when sent to landfill, is a major source of methane, a gas which not only causes odour nuisance but also damages the ozone layer, resulting in global warming and increased UV exposure.

The new 'Household Food and Bio-Waste Regulations' seek to address this and are a follow on from the 'Commercial Food Waste Regulations' introduced for businesses in 2009. If not introduced and implemented, Ireland faces stiff penalties from the European Union.



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So what constitutes 'food waste'?

Food waste is any unwanted food, cooked or uncooked. A typical (*non-exhaustive*) list is attached below. It is important to check with your waste collector, however, to confirm which wastes are suitable for collection in their waste bin.

YES Please

Kitchen food scraps
Leftover plate scrapings
Fruit & vegetables
Tea bags & coffee grinds
Meat, fish & poultry,
Bread, cake & biscuits,
Eggs & dairy products

The following should NOT be included:

NO Thanks!

NO Plastics
NO Metal
NO Oils, including frying or cooking
NO glass
NO crockery
NO rubber gloves
NO nappies, sanitary items or toilet
NO clothes or shoes

Should I carry on home composting?

Yes, home composting is a great way to deal with all your uncooked food waste, including fruit and vegetable peelings, eggs shells, tea bags and coffee grinds. There may, however, be a cooked portion of your waste, which is not suitable for home composting, as the odour might attract vermin. You may, therefore, need to give consideration as to how you propose to deal with this portion of your waste. In any event, you will be in compliance with the regulations, as long as you can demonstrate to Local Authority personnel that you are dealing with your food waste in one of the ways outlined under the 'Household Food & Bio-Waste Regulations 2013'.

Where can I put cat litter, dog faeces and disposable nappies?

These **CANNOT** go into the 'Brown Bin' and must go into the residual waste bin.

What happens to the waste in the brown bin, when it is collected?

All brown bin waste will be transported to a licensed **composting plant**

Will my bin smell and be messy?

If food waste is wrapped in paper (i.e. newspaper) and the lid is kept closed, there will be little or no smell. Placing cardboard or newspaper at the bottom of the bin will soak up any liquids and reduce any smell or mess. Bins should also be washed out regularly.

